

Thermo Bolster Water Bed

Care & Instructions

Made in China
K&H Pet Products, Central Garden & Pet
Colorado Springs, CO
www.khmfg.com | (719) 591-6950



Thank you for purchasing the Thermo Bolster Water Bed from K&H Pet Products. When used correctly, your Thermo Bolster Water Bed should provide years of hassle free warmth and cooling power for your pet. This product is intended for use indoors and is designed for use with animals only.

WARNING: This is an electrical product. Read all directions and precautions carefully before operating. Failure to properly follow all directions and instructions may lead to electrical shock or fire which could cause serious bodily injury.

USE INSTRUCTIONS

Read all instructions carefully.

TO ADD WATER TO YOUR PAD:

- 1 Remove top pad and flip over to locate the filler cap on the bed. Open it by grasping the base of the cap with one hand and the tab of the cap with the other. Pull the cap open. Place a towel under the filler cap end of the bed to absorb any accidentally spilled water. Using a calibrated container with a pour spout, begin carefully filling the pad with warm water. See Figure a.



TIP: Filling your pet's bed with warm water will greatly decrease the amount of time needed to achieve target temperature on initial setup. Filling with cool water will take up to 18 hours to achieve target temperature.

Small add 4 to 5 quarts (or liters) of water.

Medium add 7 to 8 quarts (or liters) of water.

Now decide if a little more water is desirable or if it's just right for your pet. Add water if necessary. You can remove any air by sweeping your hand across the bed towards the open filler cap. Repeat this process as many times as necessary to obtain a nice flat water filled bed. **Note:** Bed should not be ballooning as this indicates there is still air inside your bed.

- 2 Now that you have your pad filled, close the filler cap and begin to knead the bed to help work the water into the foam. The bed should feel very soft and spongy and you should feel water squishing around inside the bed. If air still needs to be removed, flip bed over and repeat the air removal process. Once complete, place pad, filler cap down, back inside the Thermo Bolster Water Bed. See Figure b.



HEATING YOUR BED:

Find the perfect spot, near an electrical outlet and plug in your pet's bed. Do not use the electrical heating pad by itself. The electrical heating pad is intended to be used only with the K&H Water Pad filled and properly installed.

COOLING YOUR BED:

For summer and warmer temperature days, you may either unplug the heater or remove the heater completely. Your K&H Thermo Bolster Water Bed will gradually begin cooling and will now keep your pet comfortable on warmer days. The best results will be obtained when used in a shady area. Always place the Thermo Bolster Water Bed in a shady, cool spot, as this will maximize its heat wicking abilities. Be sure not to place the bed on sharp objects that could puncture the bed. An ideal place would be a cool tile, linoleum or concrete floor. An area with good air movement will also help keep the bed cooler. You will soon figure out the best location for your new K&H Bed, and your pet will love you for it!

IMPORTANT SAFEGUARDS FOR HEATING PAD

For household Use Only*

*The heated pad is an electrical device and must only be operated inside an enclosure such as a porch, shed, barn, dog house, or cat house.

When using electrical appliances, basic safety precautions should always be followed including the following:

- Read all instructions.
- To protect against electrical hazards, **DO NOT** immerse cord, plug, or appliance in water or other liquid.
- **Close supervision is necessary** when used by or near children.
- **ALWAYS** unplug from outlet when not in use.
- **DO NOT** operate any electrical appliance with a damaged cord or plug, or if the appliance malfunctions or has been damaged in any way. **RETURN** all malfunctioning appliances to the factory for examination.
- **DO NOT** use appliance for anything other than its intended use.
- **DO NOT PUNCTURE PLASTIC HOUSING FOR ANY REASON.**
- For use with 110-120 volt AC **ONLY**.

IMPORTANT SAFEGUARDS FOR WATER PAD

- Have your dog's nails routinely trimmed to prevent accidental punctures.
- Never use the K&H Thermo Bolster Water Bed in direct sunlight.
- Never allow the water pad to freeze.
- Always place your pet's bed out of the way of foot traffic.
- The water pad and heater's surface can be cleaned using a damp towel or sponge and mild dish washing detergent.
- Do not wash in a washing machine.
- Routinely check under your water pad to ensure it always moisture free.



IMPORTANT TIPS AND TRICKS:

Do not lift or move the water pad by its corners as this will cause the foam core interior to separate from the sides. Fold the water pad and wrap each arm around either end of the bed to move.

CLEANING OR STORING:

Grapefruit Seed Extract is an all-natural, non-toxic antibacterial. Add it to the water when filling and place a few drops in before storing to help prevent bacterial growth.

K&H Limited Two Year Warranty

Our warranty is as follows: K&H Pet Products warrants to the original consumer, that this product will be free of defects and workmanship for a period of two years from the date of purchase. The manufacturer's liability hereunder is limited to replacement of the product. This warranty is void if the product has been damaged by accident, unreasonable use, neglect, tampering, or other causes not arising from defects in material and workmanship.

To exercise your warranty: If, during the warranty period, your product malfunctions, return it to the place of purchase with your **original purchase receipt**. If this cannot be done, return the product, postage prepaid, to K&H Pet Products, with a **dated proof of purchase or original date receipt**. A return authorization number can be obtained by calling (719) 591-6950 and must accompany all returns to manufacturer. Please include a note explaining the problem when returning the product.